

KERR solutions IT

Affected by Allied warranty or support issues?

Kerr has your Solution!!

CONTACT US TODAY



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Support for Allied Gaming PC Customers in CQ

We have recently had a number of customers come into the shop with gaming systems purchased through Allied that are now experiencing faults.

From what we understand, Allied is currently going through financial difficulties resulting in them entering voluntary administration. This has resulted in customers orders being unable to be fulfilled, no refund options available, and your warranty on any of their products thrown out the window.

We know this is causing a lot of distress and frustrations for their customers, especially when you have spent good money on a system and expect it to be supported properly. That is why we are wanting to support customers as best we can to get through this tough time.

How We Can Help

To assist local customers in this situation, Kerr Solutions IT in Rockhampton will offer support for fault diagnosis and repairs on Allied systems. If you can provide proof of purchase showing your system is still under warranty, we will offer:

- 50% off labour for fault finding and repair (yes, 50% off!)
- Professional testing to identify hardware faults
- Clear advice on repair options

This applies to diagnosing and repairing faults only. Any parts required are not included, and this does not apply to upgrades or performance modifications.

Practical Local Support

Our technicians work on gaming systems, custom-built PCs, and high-performance hardware on a daily basis. This includes diagnosing faults, replacing components, and resolving stability or performance issues.

When a system comes in, we carry out proper testing to determine the cause of the problem rather than guessing or replacing parts unnecessarily. Once we have identified the fault, we will explain what has failed, what is required to fix it, and whether repair is the most practical option.

Parts and Further Work

If replacement parts are needed, we have a huge stock of gaming parts and install suitable components to get your system running again. We will always recommend parts that are appropriate for the system and avoid unnecessary upgrades unless requested.

If you do decide to upgrade or improve your system while it is being repaired, we can also assist with that, but this is separate from the fault repair support being offered.

Contact Us

If you have an Allied gaming system that is experiencing issues, bring it into Kerr Solutions IT in Rockhampton along with your proof of purchase. We will assess the

system, identify the fault, and provide clear advice on the next steps to get it back up and running. Kerr Solutions pride ourselves on finding IT solutions for everyone in our community.

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